

World of Medicare (WOM) Web-Based Training (WBT) Biographical Data JAN2010

Professional Data on Web-Based Training (WBT) course developers:

Barbara Whittaker has 29 years of experience in the medical industry which includes six years with the South Carolina PRO and has served as the Director of National Training and Education for the past six years. Ms. Whittaker has extensive experience with Medicare policy as a Congressional Liaison where she was responsible for supervising Medicare congressional inquiries and for personally meeting with U.S. Senators and Representatives as needed and for educating and assisting their staff in their home states and on Capitol Hill.

As the Medical Director, **Dr. Kamps** develops and maintains Local Coverage Determinations (LCD), consolidates and standardizes LCDs in Ohio and West Virginia.

Amy Forloines has had five years of experience developing product designs and layouts and ensures that products meet government requirements for the disabled.

Kathryn Padgett has nine years of experience in Medicare training. She has developed and instructed technical and non-technical courses for Medicare contractor staff members.

Karen Pardue has the education, training and background of a bachelor and a master's degree; in order to facilitate the process of product and content development from inception to dissemination. Ms. Pardue has 8 years of experience developing content, activity design and implementation of Medicare training and is responsible for oversight of training materials, including print materials, web-based training (WBT), video and DVD production for Medicare Fee-for-Service providers.

For questions regarding biographical data, the content of this activity, or for technical assistance; contact the Medicare Learning Network at MLN@cms.hhs.gov via e-mail.